



# **COMPANY** **PROFILE**

[www.bridgewayystems.co.za](http://www.bridgewayystems.co.za)



# WELCOME OUR BUSINESS



Welcome to Bridgeway Systems! Specializing in industrial cleaning, food safety, hygiene, and post-construction cleaning, we tailor solutions to your specific hygiene needs.

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Our commitment to excellence, eco-friendly products, and dedicated professionals ensure every space is left spotless and sanitary. Experience peace of mind with Bridgeway Systems, where we don't just clean, we care.

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# OVERVIEW

## LEADER STATEMENT

Bridgeway Systems (PTY) LTD offers comprehensive cleaning solutions, specializing in industrial, food safety, and post-construction services. With a steadfast commitment to excellence and safety, we're a trusted partner for businesses requiring impeccable cleanliness and hygiene standards.

Our skilled team has extensive experience in industrial cleaning, food safety protocols, and post-construction cleanup, ensuring compliance with regulations and maintaining hygienic environments.

We prioritize health and safety by employing industry-leading techniques, advanced equipment, and eco-friendly products. We consistently surpass expectations, whether it's sanitizing food facilities or clearing construction debris, while maintaining our commitment to integrity, reliability, and ensuring customer satisfaction.

### BUSINESS ADMINISTRATIVE, CONTACT INFORMATION

Company Name:	Bridgeway Systems (Pty) Ltd
Establishment:	2023
Address:	11 Pinot Blanc Ave, Burgundy Estate, Milnerton, 7441,Cape Town
Company Contacts:	Tel (078) 393-2800
Email:	info@bridgewaysystems.co.za
Company Reg. No	2024 / 085193 / 07
Tax No:	9505087222.
Business Scope:	Industrial cleaning and hygiene



## OUR HISTORY

Bridgeway Systems was founded with a vision to provide specialized industrial cleaning services. Starting small, the company quickly gained recognition for its quality workmanship and reliability. Over time, Bridgeway Systems expanded its offerings, investing in advanced equipment and embracing eco-friendly practices. Despite challenges, including the recent pandemic, the company demonstrated resilience, adapting its operations to meet evolving needs. Today, Bridgeway Systems stands as a trusted leader in the industry, committed to innovation, sustainability, and exceeding customer expectations. With an unwavering dedication to excellence and safety, we have solidified our reputation as a dependable ally for businesses in pursuit of impeccable cleanliness and hygiene standards.



# VISION

At Bridgeway Systems, we envision leading the industry in industrial cleaning, food safety and hygiene, post-construction cleaning services, setting the standard for excellence and innovation. We strive to be the preferred choice for businesses seeking unmatched cleanliness, safety, and professionalism.

Driven by our passion for cleanliness and commitment to excellence, we see a future where every industrial and food processing facility, along with newly constructed spaces, maintains the highest hygiene and safety standards. We continuously innovate, embracing new technologies to exceed client expectations. Our vision goes beyond service provision; we aim to be proactive partners in our clients' success, enhancing their operational efficiency, regulatory compliance, and reputation for cleanliness and safety. Through collaboration, integrity, and unwavering dedication to quality, we cultivate enduring client relationships based on trust and loyalty.

In pursuit of our vision, we uphold the highest ethical standards, foster a culture of safety and sustainability, and make positive contributions to the communities we serve.

# MISSION

Bridgeway Systems is dedicated to providing exceptional cleaning solutions tailored to our clients' needs. Our mission is to deliver unmatched cleanliness and safety through innovative practices, cutting-edge technology, and sustainable methods. We are committed to exceeding expectations, fostering lasting partnerships, and contributing to the success and well-being of our clients and their communities. With integrity, professionalism, and a relentless pursuit of excellence, we aim to set the benchmark for quality and reliability in the cleaning industry.



# CORE VALUES



## Excellence

We are dedicated to achieving excellence in every aspect of our operations, from service delivery to client satisfaction. Our commitment to quality is unwavering.



## Client-Centric Approach

Our clients are at the centre of everything we do. We actively listen to their needs, tailor our services accordingly, and strive to exceed expectations, fostering long-term partnerships.



## Integrity

Integrity is the foundation of our business. We conduct our operations with honesty, transparency, and ethical practices, building trust with our clients and stakeholders.



## Health and Safety

The health and safety of our clients, their customers, and our employees are paramount. We adhere to strict hygiene and safety standards, ensuring our services contribute to the well-being of communities.



## Team Collaboration

We value collaboration and believe in the strength of our team. By fostering a supportive and inclusive work environment, we encourage creativity, innovation, and a shared commitment to our mission.



## Sustainability

We are committed to environmental responsibility. Our practices are designed to minimize our ecological footprint, incorporating sustainable solutions and eco-friendly products wherever possible.



## Community Engagement

We recognize our role in the broader community. Through active engagement and responsible business practices, we seek to contribute positively to the communities in which we operate in.

# OUR SERVICES

## Contract cleaning

Bridgeway Systems provides customized contract cleaning services tailored to the unique requirements of each client. This comprehensive solution integrates all sanitation components into a fixed-cost package that can seamlessly integrate into your existing business, system, or process. The implementation is swift and efficient, delivering immediate value. Our approach typically involves deploying a highly qualified technical team and allocating resources appropriately, ensuring a smooth transition without any risk to your current service provider or in-house team. This process ensures uninterrupted operations for your business. We streamline the often challenging process of changing service providers, alleviating any associated concerns. Under this solution, Bridgeway assumes complete ownership of the sanitation program. This includes responsibility for all supplies, equipment capital expenditures, quality management systems, hygiene audits, cleaning results and documentation.

## Deep cleaning

Our team of experts at Bridgeway Systems takes a meticulous approach to developing specialized deep cleaning systems and programs tailored to meet the unique needs of each of our clients. This involves a thorough assessment of the specific requirements and challenges faced by our clients in their respective environments.

## Equipment Stripping

In addition to delineated cleaning frequencies, our comprehensive program incorporates detailed equipment stripping plans for every item within your facility. This strategic aspect of our service aims to provide a thorough and systematic approach to cleaning and maintenance, ensuring that all equipment is not only cleaned regularly but also undergoes deeper and more intensive cleaning processes when necessary.

## Cleaning In Process (CIP)

Cleaning in Process (CIP) is a specialized cleaning methodology that encompasses all cleaning requirements that extend beyond the scope of a standard deep clean. It is a comprehensive and systematic approach designed to address ongoing cleanliness and sanitation needs within an operational environment.

## Once off Cleaning

At Bridgeway Systems, we have specialized cleaning systems and dedicated teams that are prepared to cater to your one-time or once-off cleaning needs. Whether it's a specific project, an occasional deep clean, or a unique cleaning requirement, our specialized cleaning systems are designed to deliver exceptional results. Some of the once-off cleaning we specialise in include:



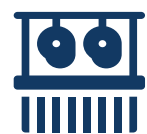
### 1. High-Level Cleaning

At Bridgeway, we take pride in providing specialized high-level cleaning services that go beyond standard cleaning practices. High-level cleaning involves addressing areas that are typically difficult to reach, often located at elevated heights or in confined spaces.



### 2. Broiler House Cleaning

At Bridgeway Systems, we specialize in providing comprehensive Broiler house cleaning services, tailored to meet the unique needs of poultry farming facilities. Our specialized approach ensures that broiler houses, where chickens are raised for meat production, are maintained in optimal hygiene conditions.



### 3. Independent Abattoirs

At Bridgeway Systems, we specialize in providing comprehensive cleaning services tailored specifically for independent abattoirs. Our cleaning services are designed to address the unique needs and challenges associated with abattoir environments, ensuring cleanliness, hygiene, and compliance with industry regulations.



### 4. Decontamination Services

Bridgeway Systems offers decontamination services specifically crafted for a comprehensive and efficient cleaning process aimed at eliminating or minimizing contaminants in different environments. Decontamination is particularly essential in areas where the existence of hazardous substances, pathogens, or pollutants can jeopardize health and safety. Our dedication is centred on providing decontamination services that prioritize the safety, compliance, and overall well-being of our clients. Whether dealing with biological hazards, chemical contaminants, or environmental pollutants, our specialized teams are well-trained to address a wide range of decontamination requirements in diverse industries and settings.



### 5. Silo Cleaning

At Bridgeway Systems, our Silo cleaning services are specifically designed to meet the distinct challenges involved in cleaning and maintaining silos. Silos play a crucial role in various industries, serving as storage structures for bulk materials like grains, cement, or chemicals. Over time, the accumulation of these materials can result in issues such as blockages, contamination, and a decrease in storage capacity. Bridgeway Systems possesses the expertise to address a variety of silo-cleaning requirements, whether its agricultural silos, cement silos, or those utilized for other industrial purposes. Our specialized approach ensures a secure, effective, and thorough cleaning process tailored to the unique needs of each silo and the materials it houses.





## 6. Extraction fans and hood cleaning

Bridgeway Systems offers specialized cleaning services for extraction fans and hoods, addressing the distinct requirements of businesses and establishments dependent on ventilation systems, commercial kitchens, and exhaust hoods. The meticulous maintenance of these components is essential for achieving peak performance, energy efficiency, and adherence to safety and hygiene standards. Our dedication at Bridgeway Systems is centred on providing extraction fans and hood cleaning services that emphasize safety, compliance, and the effective functioning of commercial kitchen and production ventilation systems. Our individualized approach is designed to cater to the specific needs of each establishment, guaranteeing a kitchen and production environment that is both clean and safe.



## 7. Post-construction cleaning

At Bridgeway Systems, our post-construction cleaning services are meticulously tailored to meet the distinctive challenges and demands following construction or renovation endeavors. Construction sites typically generate dust, debris, and various residues that require thorough cleaning for the creation of a safe and aesthetically pleasing environment. Our pledge at Bridgeway Systems is to provide post-

construction cleaning services that surpass mere surface cleaning, encompassing every facet of the space impacted by construction undertakings. Our specialized approach guarantees a comprehensive and efficient cleaning process, facilitating clients in a seamless transition from the construction phase to the utilization of their newly finished spaces.

## Consulting Services

At Bridgeway Systems, we offer a range of consulting services related to audit preparation, food safety management systems, and internal auditing. Here's a breakdown of these services:



### 1. Audit Preparation Consulting:

Our audit preparation consulting services are designed to assist businesses in getting ready for various types of audits, ensuring they are well-prepared for the scrutiny of external auditors. This includes comprehensive assessments, documentation reviews, and guidance on meeting regulatory and industry standards.



## 2. HACCP Implementation & Auditing:

Hazard Analysis and Critical Control Points (HACCP) is a systematic approach to identifying, evaluating, and controlling food safety hazards. We provide services for the implementation of HACCP systems within food-related businesses. Additionally, we conduct audits to assess the effectiveness of existing HACCP systems, identifying areas for improvement and ensuring compliance with food safety standards.



## 3. ISO 22000 & FSSC 22000 Implementation & Auditing:

ISO 22000 and FSSC 22000 are international standards for food safety management systems. Our services include the implementation of these standards within organizations, guiding them through the

process to achieve certification. We also conduct audits to assess the conformity of the implemented systems with the ISO 22000 or FSSC 22000 standards, providing valuable insights for continuous improvement.



## 4. Internal Auditing:

Internal auditing is a proactive approach to evaluate and improve the effectiveness of an organization's processes. We conduct internal audits to assess compliance with food safety standards, regulatory requirements, and internal policies. This helps organizations identify areas for enhancement, strengthen their systems, and ensure ongoing adherence to best practices.



# OUR MANAGEMENT

## ■ Managing Director



Emma Mokgadi  
Sibanda

**Background:** Emma is a seasoned executive leader with a track record of driving organizational success. With over 8 years of experience, she has a deep understanding of operations management and strategic leadership.

**Professional Journey:** Emma's career trajectory began on the factory floor, providing her with invaluable insights into production processes and supply chain dynamics. Over the years, she has ascended to leadership roles across diverse industries, honing her skills in operations management and strategic planning.

**Responsibilities:** As Managing Director of Bridgeway Systems, Emma is entrusted with steering the company towards its strategic goals and ensuring operational excellence. Her key responsibilities include:

**Strategic Vision:** Crafting and executing the company's strategic vision to drive growth and profitability.

**Leadership:** Providing strong and decisive leadership to inspire and empower the team towards achieving organizational objectives.

**Business Development:** Identifying opportunities for expansion and forging strategic partnerships to enhance the company's market presence.

**Financial Management:** Overseeing financial performance and implementing sound fiscal policies to ensure the company's financial health and sustainability. Stakeholder Management: Building and maintaining strong relationships with stakeholders, including clients, investors, and regulatory bodies.

**Qualities:** Emma is known for her visionary leadership, strategic acumen, and unwavering commitment to excellence. She possesses strong communication skills and the ability to motivate and align teams towards common goals.

**Commitment to Excellence:** Emma is deeply committed to driving Bridgeway Systems towards operational excellence and sustainable growth. With a focus on innovation and continuous improvement, she strives to position the company as a leader in the industry while delivering exceptional value to stakeholders.

## ■ Sales and Administrative Coordinator



Adri-Anne Base

Adri-Anne Base is a dedicated and highly organized professional with a proven track record in both sales and administrative roles within the industrial cleaning sector. With a keen attention to detail and a commitment to efficiency, Adri-Anne plays a crucial role in ensuring the smooth operation of Bridgeway Systems' sales and administrative functions.

Bringing several years of experience to Bridgeway Systems, Adri-Anne began her career in a fast-paced office environment, demonstrating adeptness in handling multiple tasks and prioritizing effectively. Her prior roles in sales and administration provided valuable experience in managing client relationships, coordinating sales activities, and handling administrative duties.

As the Sales and Administrative Coordinator at Bridgeway Systems, Adri-Anne oversees essential tasks vital to the company's day-to-day functioning. Her responsibilities include sales support, customer relationship management, office management, scheduling and coordination, communication management, and document organization. Additionally, she provides valuable assistance to senior management in various administrative matters.

Adri-Anne is recognized for her exceptional organizational skills, attention to detail, and ability to multitask effectively. She excels as a proactive problem solver in fast-paced environments, remaining calm under pressure. Her strong communication skills and positive attitude contribute significantly to the Bridgeway Systems team.

Committed to upholding Bridgeway Systems' standards of excellence, Adri-Anne takes pride in her role as a Sales and Administrative Coordinator. She is dedicated to supporting the company's mission and goals, ensuring the highest level of service and satisfaction for clients.



# OUR MANAGEMENT

## ■ Quality Assurance Manager



Tatenda Obrian  
Mugumbate

**Background:** Tatenda Obrian Mugumbate, equipped with an Honours degree in Environmental Science and Health, possesses close to a decade of extensive experience in the industrial cleaning industry. Starting as a frontline cleaner, Tatenda swiftly ascended through pivotal roles such as Food Safety Manager and Quality Assurance Manager, honing his expertise in industry nuances and challenges.

**Professional Journey:** Tatenda's career trajectory in industrial cleaning has been marked by continuous growth and skill refinement. He has garnered comprehensive experience in quality assurance practices, contributing significantly to operational excellence and client satisfaction.

**Vision and Leadership:** As the Quality Assurance Manager at Bridgeway Systems, Tatenda demonstrates unwavering commitment to upholding the highest standards of quality and safety in industrial cleaning operations. His leadership fosters innovation, efficiency, and a culture of excellence within the organization. Responsibilities:

**Quality Control:** Implementing rigorous quality control measures to ensure compliance with industry regulations and standards. **Process Improvement:** Driving continuous improvement initiatives to enhance operational efficiency and effectiveness in industrial cleaning processes.

**Training and Development:** Providing comprehensive training programs to equip staff with the necessary skills to maintain stringent quality standards.

**Risk Management:** Identifying and mitigating potential risks to minimize quality-related issues and ensure seamless operations.

**Audits and Inspections:** Conducting thorough audits and inspections to assess adherence to quality standards and identify opportunities for improvement.

**Qualities:** Tatenda is recognized for his meticulous attention to detail, analytical prowess, and strong leadership capabilities. He inspires a culture of excellence and accountability, empowering his team to achieve and exceed quality objectives.

**Commitment to Excellence:** Tatenda's dedication lies in ensuring that Bridgeway Systems remains at the forefront of the industrial cleaning industry by delivering unparalleled quality and safety standards. Through continuous innovation and process enhancement, he drives the company towards operational excellence and client satisfaction.



# REFERENCES AND EXPERIENCE

## Affiliations and Compliance

- BBBEE Level 1
- Central Supplier Database (CSD)
- CIPC
- SARS
- National Contract Cleaning Association
- UIF
- Occupational Health & Safety Act of 1993
- Compensation of Occupational Injuries and Diseases (COIDA)
- Basic Conditions of Employment Act
- Provident Fund (NBC)
- SAIOSH
- SACNASP
- SABS

## Third party external food safety audits experience

- Pick n Pay
- AIB
- IBL
- SABS
- WW

## Our happy clients



## Partners



